

## STONEYGATE COMMUNITY MEETING

THURSDAY, 17 DECEMBER 2015

Held at: Muslim Khatri Association, Dashwood Road (corner of Evington Road), Leicester, LE2 1PH

### ACTION LOG

Present:  
Councillor Thalukdar (Chair)  
Councillor Chaplin  
Councillor Master

<b><u>NO.</u></b>	<b><u>ITEM</u></b>	<b><u>ACTION REQUESTED AT MEETING</u></b>
11.	<b>INTRODUCTIONS, APOLOGIES &amp; DECLARATIONS</b>	<p>Councillor Thalukdar, elected as Chair, welcomed everyone and led introductions.</p> <p>Apologies were received from Darren Evans – City Warden, Woody Wood – South Highfields Neighbours and Mike Watson – Income Collection Team.</p> <p>No interests were declared.</p>
12.	<b>ACTION LOG OF PREVIOUS MEETING</b>	<p>The action log of the previous meeting held on 17 August 2015 was confirmed as a correct record.</p> <p>The following matters were addressed from the action log:</p> <ul style="list-style-type: none"><li>• Councillor Thalukdar declared an interest in application 5090 that he was a member of the Leicester Welfare Association.</li><li>• Part of Item 8 was queried by a local resident as to whether the youth group was actually taking place at the Muslim Khatri Association (MKA). The Community Engagement Officer (CEO) would look into this.</li></ul>
13.	<b>WARD COUNCILLORS' FEEDBACK</b>	<p>Stoneygate Ward Councillors provided an update on the issues they had been dealing with in the ward. The following was discussed:</p> <p><u>Councillor Chaplin</u></p> <ul style="list-style-type: none"><li>• Informed the meeting of her campaign activities against the closure of the Leicester Central Fire Station.</li><li>• It was noted that Councillor Chaplin was the</li></ul>

Chair of the Health & Wellbeing Scrutiny Commission. Residents were informed that these were public meetings whereby the public could be involved and put forward their interests/ issues on Health & Wellbeing. Attendees were requested to contact Councillor Chaplin if they had any comments to be addressed at the meetings. The next Health & Wellbeing Scrutiny Commission meeting would take place on 14 January 2016. The minutes of these meetings were available online.

- It was reported that the Maples Surgery on Evington Road was due to close in the New Year.
- Residents discussed the following issues; acute bed losses since April at the Royal Infirmary hospital and East Midland's Ambulance Service (EMAS) delays in discharging patients/ patient handover times. Further updates from these issues would be conveyed at future meetings.
- Evington Road open space opposite One Stop shop – attendees expressed various ideas. Following local engagement, Dindy Outen, Arts Advisory Officer would summarise and inform Ward Councillors of art related options and costings. A resident suggested that Western Power be contacted as they had a power station next to the location.

Councillor Master

- Discussions took place in regards to the current negotiations for the 81 bus route. It was noted that initial proposals from Centre bus were to decrease or end the route however Councillors were campaigning for the service not to be cut. Residents also reported that this was a necessary route for elderly people and those who didn't drive. Councillor Master would feedback when further information was available. A resident also requested that he email Assistant City Mayor Councillor Clarke Executive Member for the energy and sustainability portfolio, which includes responsibility for public transport.

		<ul style="list-style-type: none"> <li>• Councillor Master reported that the Council budget had been announced and that a budget report would be put together and released at some point. It was noted that this could be a possible agenda item for the next meeting with an overview of the impact for the City.</li> <li>• The recent murder of a female in the Stoneygate ward was raised. It was noted that at this stage there was limited information and Police were dealing with the case.</li> </ul>
14.	<b>UNIVERSAL CREDIT PRESENTATION</b>	<p>Angela Martin, Community Engagement Officer (CEO) gave an insight into the Universal Credit introduction.</p> <ul style="list-style-type: none"> <li>• It was noted that Universal Credit was expected to be introduced in Leicester for new claimants from the end of January 2016 and all applications would need to be made online. Please see information attached to these action notes.</li> <li>• A representative from community group Evington Road Neighbourhood Association (ERNA) said that the Universal Credit information leaflets could be placed in their notice boards.</li> <li>• A few residents were concerned about the support for people using online facilities as not everyone was computer literate/ confident. It was also requested that an internet access point was required in the ward. The CEO would feedback this information to the Income Collection Team.</li> </ul>
15.	<b>LOCAL RESIDENTS &amp; COMMUNITY GROUPS FEEDBACK</b>	<p>Local residents and community groups were given the opportunity to give feedback on issues and activities taking place in the ward:</p> <p><u>Letter received by Highfield residents</u></p> <ul style="list-style-type: none"> <li>• A resident had received a letter through the post reported to be from Mr Patel who Police informed the meeting had lead a petition. The letter addressed the residents of Glossop Street, Draper Street, Lyme Road and Linton Street regarding issues of littering, fly tipping, violence, property vandalism etc.</li> <li>• It was reported that Police had made extensive</li> </ul>

		<p>efforts to engage with Mr Patel regarding his concerns. Councillor Chaplin requested the Police to inform the Ward Councillors and Member of Parliament John Ashworth of the actions taken. It was noted that no specific further work was required on this matter.</p> <p><u>Friends of Clarendon Park</u></p> <ul style="list-style-type: none"> <li>• Bart MacCarthy, secretary from Friends of Clarendon Park (FCP) was present and informed the meeting that the group were interested in developing a community forum to develop a local plan for Clarendon Park &amp; Stoneygate Ward. Councillor Chaplin requested Bart to contact the Ward Councillors about the plan.</li> <li>• South Highfields Neighbours, ERNA and friends of Clarendon Park would exchange details following the meeting.</li> </ul>
<p><b>16.</b></p>	<p><b>LOCAL POLICING UPDATE</b></p>	<p>PC Owen Lenton from the Local Policing Unit attended the meeting and gave the following update.</p> <p>All to note:</p> <ul style="list-style-type: none"> <li>• In the last 28 days it was reported that 5 vehicle crimes and 7 burglaries had taken place.</li> <li>• There was one problem solving plan located on Tichbourne Street – various operations were in place to combat this.</li> <li>• A lengthy discussion took place in relation to parking issues – some areas mentioned were Evington Road and London Road. Several residents had concerns that there were not enough penalty tickets being issued in certain areas. PC Owen Lenton explained that operations were in place; however Police now had limited powers in regards to issuing double yellow line penalty notices.</li> <li>• Some residents had concerns that penalty tickets were issued in late hours of the evening on Bartholomew Street, Myrtle Road and Cedar Road. Councillor Chaplin requested if these traffic wardens actions could be looked into and whether this was a specific strategy or there were reasons for operating in this way.</li> </ul>

		<ul style="list-style-type: none"> <li>• A resident had concerns that due to no parking restrictions on the corner of Elmfield Avenue/ Ashfield Road – vehicles were being parked on both sides creating hazards.</li> <li>• Councillor Master reported on increased traffic enforcement which was in place, waiting time powers for issuing of penalty notices and enforcement officers’ use of new scooters. Councillor Master would feedback on the above concerns and discussed more options were required as to how the public could feedback when and where parking offences were taking place.</li> <li>• Councillor Chaplin requested Councillor Master as the assistant City Mayor for Neighbourhood Services; to provide information into the Stoneygate ward areas which traffic wardens targeted and statistics on the number of tickets issued. Councillor Master would look into this.</li> <li>• The CEO gave an update from the City Warden – Darren Evans, the leaflet is attached to these action notes.</li> </ul>
17.	<b>WARD COMMUNITY BUDGET</b>	<p>Angela Martin, the Community Engagement Officer (CEO) presented an update on the Community Meeting Budget.</p> <p><u>The following applications were considered at the meeting:</u></p> <p>1486: Evington Valley Primary school applied for £1,080 to create a warm entrance/ welcome for visitors – grant of £500 approved in full.</p> <p>1493: Somali Development Services requested £4,450 to hold a Leicester Somali cultural day – application not supported.</p> <p>5112: Mr Eric Hudson/ Leicester Jamaica Community requested £950 to hold a Christmas dinner – grant of £500 approved.</p> <p>5113: Stoneygate Shops Retailer Forum requested £500 to create a community Christmas market – grant of £250 approved.</p> <p>5117: Leicester Mamas CIC applied for £820 to provide support and information to new parents –</p>

		<p>application not supported.</p> <p>5118: Sue Ryan on behalf of Art House requested £500 to assist with costs of flyers for distribution, hire of hopper buses, replacement of AH banners and insurance costs – grant of £500 approved.</p> <p>5122: Leicester Twilight Group requested £585 to hold a 3 course Christmas meal – grant of £500 approved.</p> <p>5124: Leicester City FC Community Trust applied for £2,000 to extend and expand the Premier League (PL) Kicks project – the application was withdrawn.</p> <p>5125: Highfields Play Action requested £485 in support of ‘knowing your neighbours’ cultural event – application not supported.</p> <ul style="list-style-type: none"> <li>• In relation to application 5118 – Sue Ryan on behalf of Art House, Councillor Chaplin declared an interest due to her participation in the application; Councillor Chaplin confirmed that she had not taken part in the consideration of the bid.</li> <li>• Residents requested to have the bids/ application information included on the agenda and also asked whether residents would have consideration to the decisions of the applications. Councillor Chaplin stated that comments were helpful but it was ultimately a decision for the Council.</li> </ul>
<b>18.</b>	<b>ANY OTHER BUSINESS</b>	<p>The residents parking scheme was discussed. Councillors advised that Highways were currently looking into parking schemes in the city. It was advised that in order for residents to express their views on residents parking schemes, creating a petition would be an option. Attendees were informed that a formal consultation would have to take place prior to any residents parking scheme implementation.</p>
<b>19.</b>	<b>DATE OF NEXT MEETING</b>	<p>The next Stoneygate Ward Community Meeting would be held on Thursday 3<sup>rd</sup> March 2016 – venue to be confirmed.</p>
<b>20.</b>	<b>CLOSE OF MEETING</b>	<p>The meeting closed at 8.00pm.</p>



# UNIVERSAL CREDIT NEWSLETTER

**The Government is changing the way people receive their benefits...Housing staff are you prepared?**

## **What is Universal Credit?**



A new monthly paid benefit is being introduced by the **Department for Work and Pensions (DWP)** to replace the following 6 existing legacy benefits:

- **Housing Benefit**
- **Income based Job Seekers Allowance**
- **Income related Employment Support Allowance**
- **Income Support**
- **Working tax credits**
- **Child tax credits**

Universal Credit is expected to be introduced in Leicester to those making a new claim from **25<sup>th</sup> January 2016...**

- **Firstly to SINGLE PEOPLE**
- **Then to CHILDLESS COUPLES (Date unknown yet)**
- **Then to FAMILIES (Date unknown yet)**



## Making a Claim

If tenants are already in receipt of any one of the above mentioned benefits, they will not need to do anything until the DWP notify them that they are moving over to Universal Credit.

All new applications will need to be made online by visiting the Gov.uk website. Claims will need to be made promptly as the DWP will only consider backdating a claim in very exceptional circumstances.

Anybody without internet access can use a computer and access Wi-Fi at their local Job Centre Office/library or contact the Income Management Team for assistance.

## Paying Rent

Universal Credit will be paid in just ONE lump sum payment, once a month into a bank account. This means it will be tenant's responsibility to pay rent and their household bills.

Universal Credit is a '**family benefit**'; this means the amount received will depend on total household income and personal circumstances.

Universal Credit will also include a Housing Costs element which will cover the rent costs. This is currently known as Housing Benefit. Leicester City Council tenants will need to pay their rent from their Universal Credit directly to Leicester City Council.



If tenants feel that it would be difficult for them to manage their rent payments, they could ask the DWP to consider an 'Alternative Payment Arrangement'

This is when the housing costs can be paid directly to Leicester City Council. Contact Income Management Team for further information.



## Bank Account

Tenants will need a bank account for Universal Credit to be paid in to.

Leicester City Council tenants may open a free rent payment account with Clockwise. This is a budgeting account, which will help tenants manage their rent and any household bills.

Contact Clockwise on 0116 242 3900



## Budgeting

As Universal Credit will be received on a monthly basis, it is important for tenants to start thinking about **budgeting** their money in order to pay rent and all other bills on time.

If they have any debts or would like budgeting support they can visit [www.leicester.gov.uk/universal-credit](http://www.leicester.gov.uk/universal-credit)

**For any further information about Universal Credit, please contact a member of the Income Management Team.**

## Claiming

### Universal Credit



When Universal Credit is introduced, all applications will need to be made online.

If you do not have internet access, you may use the computer and access Wi-Fi at your local Job Centre office. If you need help to complete the form please visit [www.leicester.gov.uk/universalcredit](http://www.leicester.gov.uk/universalcredit) for a referral to your local library.

Ask if you need help with reading this information.

ਜੇਕਰ ਇਹ ਜਾਣਕਾਰੀ ਪੜ੍ਹਣ ਵਿੱਚ ਕੁਝ ਚੁਣੌਤੀ ਮਹਿਸੂਸ ਹੋਵੇ ਤਾਂ ਸਹਾਇਤਾ ਮੰਗੋ

ਆ ਸਹਾਇਤਾ ਮੰਗੋ ਜੇਕਰ ਤੁਸੀਂ ਇਸ ਜਾਣਕਾਰੀ ਪੜ੍ਹਨ ਵਿੱਚ  
ਕੋਈ ਮੁਸ਼ਕਲ ਮਹਿਸੂਸ ਕਰੋ

ਇਹ ਤথ ਪੜ੍ਹਨ ਜਾਂ ਆਪਣੀ ਸਹਾਇਤਾ ਪ੍ਰਾਪਤ ਕਰਨ  
ਵਿੱਚ ਮਦਦ ਕਰਨ ਲਈ ਸਹਾਇਤਾ ਮੰਗੋ

Haddii aad u baahan tahay in lagu akhriyo  
warbixintaan, soo codso.

آپ کو اس معلومات کے پڑھنے میں مدد کی ضرورت ہے تو براہ کرم ہم سے  
میں سے مدد مانگیں

## Do you have a

### Bank account



You will need a bank account in order to receive your Universal Credit payments each month.

You may want to consider a CLOCKWISE account. This will help you budget your money and allow you to pay your rent on time.

You can contact a CLOCKWISE advisor on:  
Tel: 0116 242 3900

## Contact

### Us



For any further information about how Universal Credit will affect your rent payments, please contact:

**INCOME MANAGEMENT TEAM**  
499 Saffron Lane  
Leicester LE2 6UQ  
Tel: 0116 454 1007



## universal

# credit

THE NEW MONTHLY PAID BENEFIT  
LEICESTER CITY COUNCIL TENANTS



### Are you ready?

Are you aware of the benefit changes?  
Will you be able to pay your rent?  
Do you have a bank account?



## What is

### Universal Credit



Universal Credit is a new benefit paid by the Department for Work and Pensions (DWP).

If you currently receive any of the following benefits, these will now be replaced by Universal Credit.

- Housing Benefit
- Income Support
- Income related Employment Support Allowance (ESA)
- Income based Job Seeker's Allowance (JSA)
- Child Tax Credit
- Working Tax Credit

You will receive your Universal Credit in ONE lump sum monthly payment directly into your bank account.

To find out when Universal Credit will begin in your local area and for further information on Universal Credit, please contact the DWP on **0345 600 0723**.

## Paying

### Your rent



If you are currently receiving full or partial Housing Benefit, this is likely to be paid directly to Leicester City Council.

When you start to receive Universal Credit, your rent payments will be called Housing Costs and this will be included within your Universal Credit payment. This will be paid directly into your bank account once a month in arrears.

This means it will be your responsibility to pay your rent directly to Leicester City Council. It is advisable to set up a monthly direct debit to help you maintain regular rent payments and to avoid falling into rent arrears.

If you feel that it would be difficult for you to manage your rent payments, you could ask DWP to consider an 'Alternative Payment Arrangement.'

This is when your Housing Costs can be paid directly to Leicester City Council.

**IF YOU DO NOT PAY YOUR RENT ON TIME  
YOUR HOME IS AT RISK OF REPOSSESSION**

## Budgeting

### Budgeting



As you will be receiving your benefits on a monthly basis, it is important to consider how you will budget your money in order to be able to pay your rent and bills on time.

It is important to make your rent a priority and you may want to start paying your rent in advance.

If you do not keep up with your rent payments, you could end up losing your home.

Budgeting support is provided by the council. For more information please visit [www.leicester.gov.uk/universalcredit](http://www.leicester.gov.uk/universalcredit)



# CITY WARDEN SERVICES

## Stoneygate



### Continual PROJECTS:

**Draper Street:** Historical problems all the business are being managed and worked with fixed penalty's under section 47 are being issued and prosecutions. ongoing problems continue.

**Evington Road Sacred space:** The area has been cleared and 3 of the recycling bins have been removed .

**Flytips:** There has been an increase in the whole area of Evington Road :a large information/education project will be done and followed with an enforcement project .

### **Duty of cares EVINGTON ROAD:**

Business have been visited with regards to there waste and ongoing litter issues.

**Continual patrols around the area:** to tackle littering ,fly-tipping and front gardens :ongoing

# CITY WARDEN SERVICES



Email: [city.warden@leicester.gov.uk](mailto:city.warden@leicester.gov.uk)  
Website: [www.leicester.gov.uk](http://www.leicester.gov.uk)  
Telephone: 0116 4541001

Facebook: Leicester city wardens  
Twitter: City wardens

City Wardens,  
Phoenix House ,  
1 King Street,  
Leicester,  
LE1 6RN

These are the main issues that the  
City Wardens can help with:

- Educating the public and raising awareness of environmental crimes
  - Work within schools
- Enforcement work on the following issues:
  - Littering
  - Dog fouling, dogs on leads, dogs exclusion from land
    - Bins on the street (domestic and commercial)
- Free distribution of printed material
  - Fly posting
  - Small scale fly tipping
  - Graffiti
- Vehicles for sale on the road
- Repairing vehicles on the road
- Failure to produce waste transfer documents
  - Street litter control notices
  - Highways obstructions
  - Untidy land

STONEYGATE WARD



CITY WARDENS WORKING WITH YOU TO IMPROVE THE CITY'S ENVIRONMENT